Summarised themes and main points from County Councils Network – [Adopting the right technology to transform social care](#) report.

| Enable right systems & solutions to manage demand | Delivering Quality Care with technology |
|---|---|
| • Use digital to manage demand for access to & assessment for care<br>• Technology can enable data driven proactive & predictive care services<br>• Integrate with Health through shared care record | • Consider clarity of message to market when commissioning technology services<br>• Adopt technology to maximise care staff capacity & efficiency<br>• Could also use technology as a preventative tool |
| **Ensure digital will work for people** | **Embedding the change** |
| • Need to understand barriers to technology & online usage – Digital exclusion<br>• What will the impact be on people, how can we support them? | • Embed the change through culture change work with social work staff<br>• Communicate to wider population about expectations of care and benefits of technology |

This page is intentionally left blank